

Quick Installation Guide

■ Installation Instructions

- 1. Download the Yale Home application from AppStore or Google Play.
- 2. Create an account and login to the Yale Home application.
- 3. Charge the video doorbell with the USB cable before installation.
- 4. Power up the doorbell and make sure it is blinking green before you continue.
- 5. Select "Set up a Device" from the menu.
- 6. Scan the QR code on the back of the Yale Smart Video Doorbell.
- 7. Follow the in-app installation instructions.





How do I restart the Yale Smart Video Doorbell?

There are two ways to restart your Yale Smart Video Doorbell and the first option is to do it in the Yale Home application:

- 1. Open Yale Home application on your smartphone.
- 2. Go to settings tab.
- 3. Go into settings for the Yale Smart Video Doorbell.
- 4. Scroll down and choose "Restart device".

The other option is to do a hardware restart, and this is done by putting the security pin in the small reset hole button next to the On/Off button. This will make a full restart, compared to the other option that only restarts the software in the camera.

■ How do I uninstall/remove my Yale Smart Video Doorbell from Yale Home?

- 1. Open Yale Home application on your smartphone.
- 2. Go to settings tab and then into settings for the Yale Smart Video Doorbell.
- 3. Scroll down and choose "Remove device".
- 4. Wait until the doorbell starts blinking green in a pattern of 2 blinks, pause, 2 blinks etc.
- 5. If the doorbell does not start to blink, please follow the factory reset instructions below.

■ How do I factory reset my Yale Smart Video Doorbell?

- Hold the On/Off button in the back of the doorbell for around 12 seconds, you will hear a beep when you should release the button.
- 2. When the doorbell has restarted and starts blinking green it is completely factory reset and removed from the Yale Home eco-system.
- 3. It is now ready to be installed again.





Guide for optimal mounting

- 1. Make sure that you have it installed at least 1,2 meters from the ground to make sure that you can see the face of your visitor
- 2. Before installing the Video Doorbell, please check the Wi-Fi singal strenght with help of your mobile phone
- 3. Use the wedge to adjust the mounting angle if needed
- 4. When a visitor approaches the Video Doorbell, the LED ring around the button will light up to guide the user to the doorbell button

■ Guide for optimal mounting with Motion Detection enabled

- 1. Viewing angle and finding a suitable detection distance by setting the motion detection sensitivity can have positive impact on the battery life
- 2. Set detection zones to minimize unnecessary detection notifications and wake-ups from the Video Doorbell
- 3. Try to avoid pointing the Video Doorbell towards a busy street
- 4. Use the wedge to adjust the mounting angle if needed
- 5. The Yale Smart Video Doorbell uses a PIR motion sensor to detect motions and when you enter the Motion Detection Sensitivity settings in the Yale Home application, the Video Doorbell will go into a test mode which gives you sensitivity feedback with help of the LED indicator around the button. The detection range will change from about 2.5 meters to more than 8 meters for a human body depending on what setting you choose.
- 6. For optimal performance, you might need to fine tune the motion sensitivity settings over the year when the environmental temperature changes.